

2018 Mercedes Benz E63S AMG 4MATIC Sed (213.089) V8-4.0L Turbo (177.980)

Vehicle > Technical Service Bulletins

## VERTICAL STRIPES IN HEAD-UP DISPLAY



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# - Vertical stripes in Head-up Display -

<b>Topic number</b>	LI54.30-P-067674
<b>Version</b>	2
<b>Function group</b>	54.30 Instrument cluster, display instruments, hazard warning device
<b>Date</b>	07-28-2020
<b>Validity</b>	Model series 213, 238, 257, and 290 with code 463 Model series 222 as of code 808 with code 463
<b>Reason for change</b>	Model series 257 and 290 added to validity

## Complaint

Vertical stripes may appear in the Head-up Display (A40/12)

## Cause

Incomplete discharge of the capacitors in the Head-up Display projector

## Remedy

The duration of the run-on time of the Head-up Display (A40/12) can be adjusted in XENTRY Diagnosis to allow an earlier discharge of the capacitors in the projector. This adaptation is available as of XENTRY Diagnosis software version 09/17 with add-on 8172.

The adaptation can be found at: XENTRY Diagnosis -> Head-up Display -> Adaptations -> Configuration -> Manual settings -> Change duration of run-on time (see attached).

### File

change duration runon time.jpg

### Designation

Change duration of run-on time adaptation

## Symptoms

### Symptom

Communication/information / Information display / Displays / Head-up display / Function / Pixel errors/segments missing

Communication/information / Information display / Overall component / Head-up display, total failure / Malfunction

## Control unit/fault code

### Control unit

A40/12 - Head-up display (HUD)  
(HUD222)

### Fault code

-

### Fault code description

-

# Operation numbers/damage codes

Op. no.	Operation text	Time	Damage code	Note
			5481H50	Head-up Display shows incorrect readings.

change duration runon time

XENTRY Diagnosis

Logged in: XZBS376

WDD2130421A000541

E (213)  
213.042

E: 274.920  
T: All

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Diagnosis > A40/12 - Head-up display

12.0V Ignition ON

Version

Error codes / Events

Actual values

Adaptations

Control unit log

List of fault codes

Tests

Symptoms

Author data

Selection

Control unit initial startup

Control unit update

Configuration

Manual settings

Resetting of calibration values

Change duration of run-on time.

Teach-in processes

Change duration of run-on time.

Requirement

Check whether more up-to-date control unit software is available and update if necessary.

Notes

Change duration of run-on time.

New value: 2 minutes

Caution!

The following function should only be performed in the event of the customer complaint 'Poor video quality'.

DASHES

Continue